A level playing field

CTA, STA would like to see new rules apply to all who transport livestock, not just commercial carriers

By Derek Clouthier

Regina, Saskatchewan

The challenges facing the Saskatchewan Trucking Association (STA) may be vastly different today than they were 80 years ago, but its purpose has not changed one bit.

"The idea then was the same as it is now," said Susan Ewart, executive director of the STA. "A voice with the provincial government, standing up for the industry, and working collectively for the good of the trucking industry."

In the course of 80 years, a lot has

After 80 years, the STA's challenges may have changed, but its purpose has not

By Derek Clouthier

Regina, Saskatchewan

The challenges facing the Saskatchewan Trucking Association (STA) may be vastly different today than they were 80 years ago, but its purpose has not changed one bit.

Celebrating 80 years as an association, the STA was founded by Basil Hindmarsh, Tom Atkinson Sr., George Peacock, George Solomon, George Smith, and Pete Maier. It was originally called the Saskatchewan Motor Transport Association before it was changed in the late '50s to what it's called today.

Despite the change of name, the STA sees its reason for being to be the same now as it was in 1937.

"The idea then was the same as it is now," said Susan Ewart, executive director of the STA. "A voice with the provincial government, standing up for the industry, and working collectively for the good of the trucking industry."

Amendments to the rules for the transportation of livestock are welcomed, but industry wants them to apply to all carriers, not just commercial.

The Canadian Trucking Alliance (CTA) applauded the Canadian Food and Inspection Agency’s (CFIA) plan to modernize the rules for transporting livestock, but concerns remain over certain aspects of the proposed regulations.

Susan Ewart, executive director of the Saskatchewan Trucking Association (STA) and regional vice-president of the CTA, said a key contention was what she called the exclusion of certain livestock transporters, which limit the reach of some of the regulations to commercial carriers.

"As written, this would exclude from key training and record-keeping provisions producers and processors who claim ownership of the animals or poultry during transportation and do not charge a fee for transportation services," Ewart said. "Further, the CTA is concerned this could result in a competitive imbalance between for-hire carriers and private carriers from both operational and enforcement perspectives."

Ewart said the CTA believes both commercial and private carriers should have no differentiation in the regulations that apply to them.

Other areas the CTA would like to see addressed in the modernization for the transport of livestock include the transport of unfit and/or compromised animals, saying though it agrees with the effort to prohibit loading unfit animals, as well as special provisions for moving compromised animals, drivers prefer not to be put in a position to make the decision on whether an animal is unfit or compromised, which should be the responsibility of the consignor.
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Almost 9 in 10 owner/operators in Western Canada have purchased used when renewing their trucks, according to our annual Equipment Buying Trends Survey. Almost a fifth have plans do so again this year.

Most important factors in selecting a used truck (scale of 1 to 5)

<table>
<thead>
<tr>
<th>Factor</th>
<th>Score</th>
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<tr>
<td>Brand</td>
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<tr>
<td>Age of truck/mileage</td>
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<td>Type of transmission</td>
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<td>Availability of preferred engine brand</td>
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<tr>
<td>Axle ratio</td>
<td>4.37</td>
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<tr>
<td>Availability of parts</td>
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Main reasons plan to purchase used

<table>
<thead>
<tr>
<th>Reason</th>
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<tbody>
<tr>
<td>Current trucks have reached replacement mileage</td>
<td>33%</td>
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<tr>
<td>Increasing costs of repairs on current vehicles</td>
<td>43%</td>
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<tr>
<td>Looking to avoid new engine emissions standards</td>
<td>30%</td>
</tr>
<tr>
<td>Adding to fleet due to growth projections</td>
<td>3%</td>
</tr>
<tr>
<td>Looking to improve fuel economy</td>
<td>27%</td>
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Cross-border
Second phase of EPA’s GHG standards takes a lot more into account than tires; today’s hot topics – ELBs, autonomous trucks, and Donald Trump – open Omnitracs Outlook 2017.

Cross-border
Omnitracs addresses in-cab video at Outlook 2017; FMCSA director advises companies not to wait on ELD implementation.
While I was at Omnitracs Outlook 2017 in Phoenix recently, I was part of a media luncheon that included a handful of representatives from US media outlets – I was the lone Canadian at the table – and various executives from Omnitracs, including CEO John Graham.

Graham had opened the conference a day prior with the resounding theme of moving forward, embracing new technologies, and even welcoming futurist Jim Carroll to place an exclamation point on the topic.

During the lunch, we discussed several technology-driven topics, including the notion that perhaps the idea of autonomous trucks – which was one of the most talked about subjects during the three-day conference – has been overhyped; a question Graham posed to the table.

No one denies that autonomous trucks are coming. Where people tend to differ is when it comes to timing.

Some good points were raised during the lunch when it comes to timing and what could get in the way of autonomous trucks hitting the road sooner rather than later. Government regulation was one, as was the extent to which autonomous trucks would be used. Are they really going to be able to travel down any and all roadways in North America, or will they be limited to certain primary networks?

But what about public acceptance? According to the Association for Safe International Road Travel (ASIRT), 3,287 people die every day as a result of road collisions, and in the US, 37,000 people die each year, with an additional 2.35 million injured or disabled. In Canada, there were 1,834 motor vehicle fatalities in 2014, according to Transport Canada. Road collisions rank as the ninth leading cause of deaths globally, and it is estimated that it could be the leading cause by 2030. These collisions cost US$518 billion annually.

So, if there are 1,440 minutes per day, which there are, that’s 2.3 people who die every minute as a result of a vehicle collision. Needless to say, as you are reading this column, someone, somewhere, died in a car accident...more than one person in fact. I say all of this for one reason: the public tends to accept the fact that accidents happen, and people die as a result of those accidents. And why are they accepted? Because human error is acceptable, and when an accident happens, it’s easy to place blame on one or more human beings who were responsible, and say, ‘It was their fault.’

But what about when an accident happens and it involves an autonomous truck, and ‘it’ is to blame? If someone dies as a result of this collision, it will not be quite as easy for the public to accept. There will be no person they will be able to point the finger at and say, ‘It was his/her fault.’ Instead, there will have to be some kind of inquiry to determine what went wrong, and in many occasions there will be no one or two people who will be responsible for the accident. It would be a technology glitch, having to do with the vehicle itself, GPS co-ordinates, or software...who knows? Which is exactly the point...who knows?

This new reality will be much more difficult for the public to get used to. When a person dies in a car accident, someone must be held accountable.

Granted, I do believe with autonomous vehicle technology, collisions will drop drastically. I would go so far as to say they will be almost non-existent. Hence, the push from many to get autonomous vehicles on the road.

But when something does happen, the ramifications will be much more severe. TW

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The CTA would also like to see the transfer of responsibility amended to include a provision mandating the physical presence of the party loading an animal. The proposed regulations state that the receiving party must be present upon the animal’s arrival, but, as the CTA points out, the condition of the animal on arrival is largely dependent on the condition they were in when they were loaded onto the truck.

"Placing the onus on a driver to know whether an animal is unfit or compromised for transport should not fall to the carrier and/or driver to determine whether an animal’s condition has deteriorated during transport," Ewart said.

"Some of the current wording around the transporting of unfit and/or compromised animals could result in unfair and unwarranted penalties being brought against the carrier and/or driver." Alberta Beef Producers (ABP) was another organization that provided feedback into the proposed changes to the rules for transporting livestock.

Some of ABP’s key areas of emphasis were the necessity for regulations to be science- and outcome-based, rather than prescriptive requirements; the need for flexibility within the regulatory framework to deal with unforeseen circumstances that arise during long-distance livestock transportation; an assessment of Canada’s transportation infrastructure, including rest areas; and its opinion on the requirement that the receiving party be present during arrival.

"The proposal for transfer of responsibility that would require a person or persons to be physically present to accept incoming loads of cattle is unrealistic and impractical for the beef industry," said Karin Schmid, beef production specialist with ABP.

Schmid cautioned that when making amendments to what she called ‘fairly robust’ regulations that protected beef cattle welfare during transport, it is important to do so in a positive manner.

"When making changes to these types of regulations,” she said, “it is important to ensure that unanticipated consequences of regulatory changes do not negatively impact the positive welfare outcomes currently experienced by beef cattle during transport.”

To accentuate this point, Schmid pointed to research by Agriculture and Agri-Food Canada, which was conducted on more than 9,000 loads and close to half a million cattle on short and long hauls. The finding showed that 99.95% of long-haul and 99.98% of short-haul cattle arrived at their destinations injury free.

"We take all aspects of animal welfare very seriously, including transportation,” said Schmid. "The vast majority of beef cattle transported arrive at their destination in good condition.’

The CTA also indicated that it welcomed the move to an outcome-based regulatory framework, saying it was appropriate for the provisions under ‘knowledge and skills’.

"In general, the CTA supports efforts to strengthen the rules long hauls. The finding showed that 99.95% of long-haul and that govern the transportation of livestock in Canada, and understands and accepts that societal higher expectations regarding farmed animal welfare, which extends to transportation, is becoming more of a concern for Canadians,” said CTA’s policy analyst director, Lak Shoan.

"We support further clarifying expectations for all parties involved in livestock transportation, including those that load and unload livestock as part of the transportation process.” Ewart said the STA is also a strong supporter of updating the transportation of livestock rules, as well as the association’s ability to provide input, but stressed the importance of not putting undue responsibility on the for-hire carrier and driver, as many issues may not be apparent to a driver.

"Liability should not be assumed by the carrier and/or driver to determine and be responsible for the pre-existing condition and health of the animal prior to loading,” Ewart said.

She added that the STA was also pleased to see documentation requirements around feed, water, and rest, and that it should apply to all who transport animals, not just commercial carriers. TW

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changed, especially in the world of trucking, but as Ewart points out, today’s challenges do not overshadow those the STA faced in the past, such as the Great Depression, Dirty Thirties, the Second World War, and the Wheat Pool collapse.

But that doesn’t mean that 21st century issues are a cake walk. “Today there are more highways, larger companies and more technology,” said Ewart. “Life may be easier now, but the trucking industry can still be difficult to navigate. Technology is a major factor that did not exist back then, and it plays a role in regulations issues.”

Ewart said one of the STA’s founding member’s businesses was built on a single Model-T truck, while today, road tests are being done on 80,000-kg vehicles, even some that drive themselves.

Asked to pinpoint a turning point for the STA over its eight decades, Ewart underscored its finding of Highway Agencies Limited in 1955, something that changed everything for the association.

“We had a new name and a trucking-specific insurance company that generated revenue, making the STA more powerful for its members,” said Ewart, adding that many trucking associations must have a backup plan for funding, a reality for non-profit organizations. “The early members who had the vision to establish Highway Agencies set the STA up to not have to rely on government funding to keep running. This will ensure the STA is always looking out for its member’s interest first and foremost.”

Sixty years later, Ewart said the STA is fully independent and can dedicate itself to applying political pressure on behalf of its members without fear of having funding taken away.

Along with the STA, the British Columbia Trucking Association, Alberta Motor Transport Association and Manitoba Trucking Association, work collaboratively as part of the New West Trade Partnership, something Ewart believes was a natural progression to have the four Western Canadian associations work together more often.

To mark its 80th anniversary, the STA thanks its long-serving and most recent members, as well as all who have made the milestone possible.

“OUR current membership and current board are a mere fraction of the people who made it possible for the STA to reach this point,” Ewart said. “To our members who have been with us from day one, to the ones who joined yesterday; from industry experts to industry sales people – we thank you for choosing to provide your time, your intelligence, dedication and dollars to create and maintain the STA.”

STA’s 80th
Continued from page 1

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Getting ZEVs on the road

Green Truck Summit panel addresses how government tackles greenhouse gas emissions from transportation

By Derek Clouthier

INDIANAPOLIS, INDIANA

Jodi Proctor, director of clean air policy analysis for Transport Canada, said when it comes to zero emission vehicles (ZEVs), “Range anxiety is one of our biggest concerns that needs to be addressed.”

Both the Canadian and US governments touted the measures each are taking to encourage the use of ZEVs during the Green Truck Summit March 14 in Indianapolis.

Proctor was part of a panel discussion, and she highlighted how Canada’s government has placed a high emphasis on climate change and reducing greenhouse gas emissions.

Proctor also underscored the close relationship between Canada and the US.

“Policy decisions taken on one side of the border have an impact on the other side,” she said, adding that despite the importance of work trucks to the North American economy, there is still a need to make improvements for the sake of the environment.

Each day, 10 million trucks cross the Canada/US border, with approximately two-thirds of the countries’ trade moved by a truck.

Canada’s climate change agenda is based on estimates that a changing climate could cost the country $21-$43 billion per year by 2050. The government focus, therefore, is to concentrate on accelerating innovation and supporting clean technology.

Proctor said transportation accounts for 24% of total GHG emissions, of which, heavy-duty vehicles make up 32%, with a projected increase of 20% by 2030.

“In short, transportation really needs to be part of our climate change efforts,” said Proctor.

The Canadian government has set a floor price for carbon emissions of $10/ton in 2018, rising to $50/ton by 2022. Provinces and territories have a choice to use a carbon levy or cap and trade, with all revenues staying in the province where they are generated.

Proctor said new technologies will play a major role in the long-term reduction of GHG emissions, highlighting ecoTechnology for vehicles, such as the 6x2 axle technical assessment program, vehicle cooperative truck platooning study, which Canada is conducting with the US, and the heavy-duty vehicle tire market study to help discover lower rolling resistance options.

“It’s clear government has an important role to play,” Proctor said of ZEV technology and adoption.

Also part of the panel was Jack Kitowski, division chief of mobile source control division for the California Air Resources Board, and Reuben Sarkar, deputy assistant secretary of transportation for the US Department of Energy.

Each underscored the importance of zero emissions technology and how each work to bring options to the market. TW
Martin Daum to lead Daimler’s global truck and bus division

In one-on-one interview with Truck West, Daum credits team with his advance.

By James Menzies

PORTLAND, OREGON

When Martin Daum got the call from Stuttgart, Germany, asking him to take the recently vacated global position of Member of the Board of Management responsible for Daimler Trucks and Buses, he felt a sense of responsibility to accept. The position was vacated unexpectedly by Dr. Wolfgang Bernhard, who said he was leaving Daimler for personal reasons. "This was a difficult one," Daum said of the decision to accept the promotion in a one-on-one interview with Truck West. Daum has led Daimler Trucks North America since 2009 and the company soared to new heights under his leadership. During his time in that role, he spoke often of his love for the North American market and life in the US.

"I would say it was the responsibility I feel," he continued. "It started with a huge vote of confidence from (chairman of the board) Dr. Zetsche and the supervisory board. They said 'You're a natural candidate, you have the experience.'"

Daum's varied background includes roles in truck sales, production, engineering, and finance. But what he's most proud of is the team he assembled in Portland and he credits those people with the growth Daimler achieved in North America under his watch.

"We were able to form a really high performing culture in the US and we want that around the globe," Daum explained.

When offered the top job, Daum saw an opportunity to give back to the organization that has entrusted him with so much responsibility over the years.

"I worked my entire life for Daimler and I owe the company," Daum said. "I was given responsibilities, I wondered why they did that at the time. I never failed them so they had confidence in me, but that was pretty courageous. I owe the company; I’m a good soldier."

Most important, however, was the support of Daum’s family.

"My wife completely understood," he said of the opportunity. "I wouldn’t have done it without her full support."

Asked what he was most proud of accomplishing as head of DTNA, Daum said it’s about the "high octane" team he assembled. "Every single person, I would hire again," he said.
Daum also credited the people involved in DTNA’s dealer network. “When I took over, it was a pretty tense relationship (with dealers),” he acknowledged. “They agreed they would have to ramp up their game as we were going to ramp up our game.”

He added being on the edge of technology was another contributor to the brand’s growth.

“Daimler is uniquely positioned today to be a global powerhouse,” he said, “because we have the strong local brands in every single location – Japan, Brazil, Europe, and North America – with their own strong engineering bases. In every one of those four regions, we could live completely independently. But how much more can we do if we link those four individual powerhouses together and benefit from each other, where not every one has to invent everything at the same time?”

He cited the US launch of the DT12 automated manual transmission as an example. But while much of the engineering that went into the design of the transmission occurred elsewhere, Daum was adamant production occur on these shores.

“That was a huge discussion,” he said about the decision to bring production to Detroit. “It took my whole authority to say, I’m not doing it for the US if I have to import. I want it localized, I want that US label.”

At the time, some thought US demand would not exceed 12,000-15,000 units.

“Tik our capacity at the moment is north of 60,000 and we will need every single one for the North American market. We would love to export it to other Daimler markets but we need it here in our own market,” Daum said.

The success of the DT12 rollout is a source of pride for Daum, as it involved taking a technology developed by Daimler in Europe and quickly and effectively bringing it to the North American market.

“It’s a singular event, but it’s a basic example of what we can do with technology,” he said. “We do it in other areas as well and you’ll see more of that. That’s the true power of Daimler globally, to have these strong local branches that can be so much stronger if they work together on a global scale.”

Asked about the unprecedented market share DTNA achieved under his leadership, Daum said it was the result of focusing on all areas of the business. If it was just a matter of pounding the table and demanding higher market share, Daum joked, every CEO would just beat the table harder.

“For me, market share is the result of great product, of listening to the customer, and giving them great service in the market,” Daum said. “To have market share at that level, you have to be good at everything in every market. When I started, I remember in Germany people asking me, where should we attack? I said everywhere. Every place, every segment – vocational, on-highway, day cab, specialized, Canada, Mexico – everywhere. That is the secret. We are not done yet.”

As for the transition, Daum took his seat on the board March 1. His replacement in North America has not yet been named, but Daum said the company has many worthy successors to consider.

“I can say for sure, we have such an incredibly strong bench that I’m sure we’ll have an incredible and great successor,” Daum said. TW
By Derek Clouthier

INDIANAPOLIS, INDIANA

With Phase 2 of the US Environmental Protection Agency’s (EPA) greenhouse gas emissions standards currently being ironed out, for the first time, upfitters will see opportunities to gain emissions credits.

During a panel discussion at the Green Truck Summit March 14, Matthew Spears, center director of heavy-duty diesel standards for the EPA, outlined the differences between the first and second phases of the fuel efficiency rules, saying Phase 2 reaches much further into the technology pot to include such items as the chassis (tires, light-weight materials and inflation systems), power-train (engine, transmission, and axle), idle reduction (automatic engine shutdown, stop-start, and hybrids), as well as additional credits for aerodynamic and all-electric options.

The chassis manufacturer will also provide the upfitter with delegated assembly instructions for technology installation, which Spears said will create a compliance responsibility for the manufacturer, as well as the upfitter.

Delegated assembly allows an OEM to claim emission credits to the EPA for upfitter installed technologies. On the other hand, an upfitter can work out an agreement with a chassis manufacturer to retain the emissions credits for the installation of a fuel-reducing technology, such as aerodynamic fairings.

Tires were the lone item included in the first phase of the GHG emissions standards for vocational vehicles, a point of contention for Ken McAlinden, manager for on-board diagnostics and regulatory compliance for the Ford Motor Company, who said it was too narrow in scope and failed to take other factors into consideration.

McAlinden said GEM, which is a computer simulation of the technology used on a truck to determine emission credit value of any given technology, is better used in the second phase, as it takes more into account when looking at a vehicle’s emission curbing efforts.

Rob Stevens, vice-president of strategy and engineering for upfitter Roush CleanTech, said although Phase 2 is a more complex model, it presented an avenue and path for upfitters to get to where they need to be.

"It really does spell opportunity for all of us," said Stevens, adding that upfitters will be able to work more closely with OEMs and be more a part of the entire process of meeting the new EPA standards. Stevens said that in the end, what customers really want to see from the EPA rules is a benefit to them, and that when fleets see a reduction in their fuel usage, it is the benefit they are looking for.

Spears said the EPA does not require any specific type of technology to be used in its first two phases of the GHG rules, just that a certain standard be achieved. He added that there were several changes to Phase 2 from its original proposal due to the amount of stakeholder feedback the EPA garnered leading up to the drafting of the new rules.

"We tried to make it a very interactive process," said Spears.

In the process of establishing a pathway to meet the new emission standards, Spears said the EPA did not assume an OEM would have to use delegated assembly with an upfitter, but if they did and it works out cheaper to get there, it would benefit both parties.

Full implementation of Phase 1 will be achieved by 2018 and was first introduced in 2014. The ruling on Phase 2 is not yet final.

TW

Taking more into account

More technology taken into consideration in Phase 2 of EPA emission standards

“We tried to make it a very interactive process.”

—Matthew Spears, EPA
ATA president says Trump administration will empower trucking industry

By Derek Clouthier

PHOENIX, ARIZONA

American Trucking Associations (ATA) president and CEO Chris Spear opened Omnitracs Outlook 2017 by telling attendees that he wants to be a partner, not an impediment, to the newly-elected Donald Trump administration.

Spear said he believes Trump will be a catalyst of innovation who will empower the trucking industry, and not be a president who will favor additional mandates. "He's going to create an environment that empowers all of us to step up, to lead — not follow — and provide an opportunity to help him achieve those lofty goals," Spear said of President Trump. "It's our obligation and our responsibility to step up and do something."

Spear said the trucking industry, and the general public, must wade through the distractions surrounding the new president and focus on his actual policies, which he said are what truly matter.

"This president has gotten into power and taken a much different approach, very unorthodox," he said. "I'm not talking about the 140 characters, I'm not talking about the war on the media. I'm talking about the fact that he is the first president that I can recall in history who's going to walk into Washington owing nobody anything. This president is pretty much a freelancer."

Spear told the audience that people should not worry about Trump’s tweets or battles with the media, but concentrate on his agenda and what it means to trucking as an industry.

"If we can take the time to filter all that noise out and focus on the opportunities that lie ahead with this president, and the fact that he is not loyal to anybody in Washington, we could put some pretty big wins on the board," Spear said. "And that excites me and my team. We have an opportunity to do some really amazing things."

One of those amazing things Spear highlighted was Trump’s proposal to put $1 trillion on the table toward infrastructure, something Spear said has not been done since former President Eisenhower’s administration.

"As he takes more time to provide that detail, we need to be a part of that dialogue," Spear said, adding that Trump's motivation is not just about trucking, but overall job growth and what’s good for the American economy. "We're the catalyst for all of that," he said. "Our story resonates better than probably anybody else's in Washington."

Spear said widespread adoption of autonomous vehicles is still 20 to 25 years away, but that industry has a role to play in its development.

"The discussion of how that looks, the framework of how that feels, is happening right now," he said. "Trucking has got to be a part of that...we cannot be left aside and leave the auto industry to define the parameters of how that looks and feels. This technology is here, it's now, it's real. And this industry has to take its seat or it's going to get left behind."

After acknowledging the importance of the North American Free Trade Agreement (NAFTA) to the trucking industry, Spear said there were three tools that must be used to get things done in the coming years. The first was continued calls on Washington to get the ball rolling on issues important to the industry; second was the building of coalitions; and third was Truck PAC, an ATA initiative that aims to help get candidates who understand the industry’s needs and objectives elected.

Omnitracs CEO John Graham echoed Spear’s theme of looking to the future of trucking and not getting left behind. Graham pointed to platooning, saying it will make trucking safer and more fuel efficient, and that testing of today’s various technologies was happening all over the world.

When it comes to platooning and the distance trucks can safely travel from each other, Graham said when you take out the human factor of recognition and reaction time and only have to concentrate on brake lag, it provides the opportunity for trucks to safely operate at a much closer distance.

"This is about getting efficiency of workflow," said Graham, adding that the aerodynamics of trucks traveling closer together is beneficial.

Graham said the lead truck in a platooning formation achieves 4.5% fuel savings, while the trailing truck sees a 10% reduction. Graham also addressed issues around driver fatigue, including what he called "wearables," which help detect driver alertness and overall health.

He said alert drivers not only drive more safely, but also more efficiently, so the use of today’s technology helps the driver, fleet, general public and environment.

"Who knows where this might go?" Graham said of wearables. "But the technology is there." 

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Andrew Schimelpfenig of Omnitracs Safety Center of Excellence said employing the use of an in-cab video solution is an essential "reliable witness" in the event of an incident.

According to Schimelpfenig, in-cab video, both facing the driver and those that provide a driver perspective, display the benefits of improved safety scores, save money due to the prevention of collisions, create additional driver accountability, collects data before, during and after an incident, and reduces fleet liability exposure.

“When something bad does happen, you want to be able to see what your driver saw,” explained Schimelpfenig, adding that video should be used to exonerate a driver and help train new, incoming drivers.

Though he said many truckers are reluctant to accept a driver-facing camera, Schimelpfenig underlined the fact that the video can help determine if a driver did everything they could have during a particular incident, which not only provides a valuable tool to companies, but also relieves the conscious of the driver themselves, who may question if their own job performance following an incident.

Omnitracs’ in-cab video solution does not broadcast live video, but is rather viewed only when an incident occurs or foul play is suspected.

Some of the statistics Schimelpfenig revealed to those attending the Omnitracs Outlook 2017 session included the fact that in the US, each injury that results from an on-road incident costs trucking companies an average of $240,000; a highway fatality costs $11 million; and 81% of vehicle collisions are caused by passenger vehicles.

“You should be very proud of the trend we are seeing in this industry,” Schimelpfenig said to those in attendance.

He added that fleets using an in-cab video solution see a 35% reduction in vehicle-related incidents, 11% for those using electronic logging devices (ELDs).
Don’t get left behind
FMCSA director stresses the importance of planning ahead of impending ELD mandate

By Derek Clouthier

PHOENIX, ARIZONA
With the US electronic logging device (ELD) mandate set to come into effect this December, being prepared, knowledgeable, and compliant with hours-of-service (HoS) are what carriers should be focusing on now. This was the message from Federal Motor Carrier Safety Administration (FMCSA) director Joe DeLorenzo during his address at Omnitracs Outlook 2017, who gave an overview of what to expect in the next eight months leading up to the new ELD rule.

DeLorenzo said the number one issue to ensure the transition to ELDs goes smoothly is to plan accordingly and avoid the human tendency to procrastinate.

“If you’re a driver who fills out a logbook, then you need an ELD,” DeLorenzo said, adding that one of the biggest mistakes people make is to take a new rule like the ELD mandate for granted until it sneaks up and bites you.

In addition to the mandatory use of an ELD, major components of the rule include the minimum performance and design standards of the device, measures to prevent harassment, and requirements for HoS supporting documents. DeLorenzo said ensuring drivers are compliant with their HoS will be the key focus moving forward.

“Make sure your drivers know what they have and know how to use it,” DeLorenzo said of the use of ELDs and what will make the process easier when a driver is inspected by an enforcement officer. “The more a driver knows, the easier it is for the law enforcement officer.”

Of the possible exemptions to the ELD rule, the one that concerned DeLorenzo the most was for “those using paper records of duty status (RODS) for not more than eight days during any 30-day period.”

DeLorenzo said the last thing he wants to happen is to have a driver be asked to do a job on day seven and realize that they must now start using an ELD for their HoS or risk not being in compliance with the use of a paper log.

Data transfer was another issue DeLorenzo discussed.

In addition to electronic transfer via e-mail and web services, when a driver must produce their RODS to an enforcement officer roadside, the driver can do so in one of two ways: a printout or by direct screen display.

Electronic data transfer can also be done via USB or Bluetooth. The data transferred to the officer is filtered through eRODS to be analyzed, which is intended to shorten the inspection process, and violations identified are manually confirmed by the enforcement official. If no violations are detected, the data transferred to the officer is then deleted. Only when a violation is confirmed is the data retained as supporting documentation.

Some technical requirements included in the ELD mandate are that dates and times must be automatically obtained without external input, the speed threshold must not exceed 5 mph, vehicle location must be within no less than one mile of accuracy when on duty and 10 miles when operating under personal conveyance and upon powering up the truck, and the ELD must monitor engine hours and vehicle miles.

“The key to this whole thing is going to be how we all communicate,” DeLorenzo said.

Coming down the pike
Another piece of regulation coming to the US transportation industry is the Drug and Alcoholclearinghouse. The legislation is not set to see implementation until 2020, but DeLorenzo wanted to bring the matter to the attention of Outlook 2017 attendees.

The mandate will create a database that will essentially act as a driver background check for carriers, indicating whether the driver has any previous incidents involving drugs or alcohol and whether they went through the mandatory return-to-duty drug and/or alcohol rehabilitation process.

This was something DeLorenzo said is currently not available and will help carriers better determine which drivers they want to bring on board. The Clearinghouse will have a reporting and querying requirement with employers, consortia/third-party administrators, and medical review officers reporting on drug and alcohol violations and substance abuse professionals reporting on the rehabilitation process.

Employers will be required to query the Clearinghouse for two purposes: pre-employment screening and annual verification. There will be no cost to the driver for their data being entered into the Clearinghouse, but there will be a charge to carriers that utilize the system; the amount is yet to be determined.

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Getting ahead of the ELD mandate
Panel advises small carriers not to be intimidated by ELDs

By Derek Clouthier

PHOENIX, ARIZONA
If you’re a small carrier that operates in the US, there are certainly concerns when it comes to preparing for the electronic logging device (ELD) mandate set to come into effect this December.

Compared to most larger carriers, which often operate with a significantly larger staff – each dedicated to a specific area of interest for the company – smaller businesses get by with much less, both in terms of employees and budget.

Tess Wegier, manager of Trupath Systems, recognized these concerns when it comes to ELDs during a panel discussion at Omnitracs Outlook 2017, saying some smaller carriers see the new rule as a financial burden that will take a lot of time and effort to implement into their business operations.

"People are often afraid of what they don’t know," Wegier said of ELDs. "Everyone is afraid of change. Something like this can rattle a driver’s world when they’ve been doing the same thing for 30 years."

But Wegier is confident that once drivers and companies see the benefits of ELDs, that attitudes will brighten.

"Often times, the biggest resistors become the biggest cheerleaders," she said.

Trupath is one company that can help with that transformation, as Wegier said, as it aims to help companies make the transition from paper logs to ELDs, holding the company’s hand through each and every step to make the process as easy as possible.

Wired Truck is another company that helps with that process, CEO Jimmy Lee explained.

Lee said ELDs help companies become better businesses, eliminating many of the unknowns and risks that come with the use of paper logs, as well as improving the bottom line.

"(ELDs) are a tool that needs to be trained into our lives," Lee said.

Lee stressed the importance of carriers being ahead of the game when it comes to ELDs, and not waiting until the last minute to integrate them into their business model.

One of the best ways to speed up that process, Lee said, is to identify a ‘driver champion’ to lead the initiative, and others will surely follow.

Bobby Shanholzer, president of GoRoadSmart, agreed that waiting will prove to be a mistake.

"It’s a fact that those last three months are just going to explode," Shanholzer said of the countdown to the ELD mandate becoming law.

Wegier told attendees that there were far more positives to ELDs than negatives, and praised attendees saying that each were already brilliant business people, and they wouldn’t be in their current positions if they weren’t.

“So trust yourself to adopt this new technology,” she said. TW
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With a smartphone, you don’t have to wonder about anything anymore. All the answers are at your fingertips.

How tall was John Wayne? 6 foot 3. Who won the 1942 World Series? The St. Louis Cardinals. No discussion, no arguments, no fun.

But you know what smartphones aren’t always good at? Phone calls. You can make the same comparison between an electronic logging device (ELD) and a full-blown fleet management system.

ELDs are intended to do one thing: track the driver’s activity so it’s easier to comply with hours-of-service rules.

A fleet management system is focused on the vehicle’s activity. For many fleets, these sophisticated tools are indispensable for running the whole business, from dispatch to compliance to maintenance to billing.

Can a fleet management system include an ELD? Sure. Many fleet management systems now have ELD functions that meet FMCSA requirements. Since the fleet management system has hardware and software on board for monitoring the truck, it’s not a huge leap to use the same basic technology to record driving time, location, and other data about the driver.

But some people just need the ELD.

What could be simpler than logging HOS on a smartphone? It makes sense because the device stays with the driver, which is what the HOS legislation is written to track.

Well, the smartphone, as amazing as it is, has some limitations as an ELD. Here are some things to consider:

• Does it meet the ELD standard? FMCSA makes it crystal clear that requirements for an ELD on a smartphone are the same as a dedicated device, including the fact that it has to sync up with the engine control module to automatically record engine power status, vehicle motion status, and other data.

• What if something happens to the phone? If your ELD lives on your phone, you need to understand the consequences of moving the truck when your phone is dead because you forgot a charging cable, dropped it on the pavement, or left it at home.

• As a fleet owner, should you supply the phone? If the driver supplies his own device, and it functions as his ELD, he’s responsible for making sure that the bill is paid and the data plan can accommodate all the information for five-and-a-half years.

Most people don’t keep a smartphone for that long. Where is all that distance data kept? How do you get it when the IFTA auditor calls?

• Everyone has an app on their phone that they never open because it’s buggy and the developer isn’t around to support it. An ELD is too important to fall into that category. Beware of opportunists looking to cash in on desperate truckers.

Before you ask Siri which app is best, review the ELD rule at www.FMCSA.dot.gov and talk to the service bureaus that handle your logbooks or IFTA and IRP filings for advice.

Just make sure you have good cell reception when you call. TW
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You say tomato, I say tomahto

Choosing a maintenance service provider

Do you go for the familiarity of a small independent shop, or the expertise of a specialized dealer?

I spend a considerable sum on preventive maintenance on my trucks. In the long run, it’s the best way to avoid unnecessary bills.

It’s very easy to spend a dollar trying to save a penny, except when it comes to trucks. It’s never just a dollar, but lots and lots of dollars.

The implications are far greater than a hit to the back pocket, too. Breakdowns at the side of the road or out-of-service violations could land you in hot water with your carrier or customer, so it’s essential to have a proper preventive maintenance program in place.

However, that’s not as easy as it sounds. First, you need to find somebody to do the work. The whole idea is to ultimately save money, so giving somebody carte blanche to change out parts that may fail is not going to achieve that.

It may almost guarantee that you never break down or have an issue with the DoT, but it won’t be saving you money. This is where it gets difficult; do you use a main dealer or a smaller shop?

There are positives to both. A main dealer will have lots of experience with your particular truck model and will know what needs to be looked at, but they’re also pretty busy guys and it’s difficult to build a relationship when you’re dealing with a different person each time you go to the service desk. At dealerships, there are always any number of different technicians that could be assigned to work on your truck.

Using a smaller shop will give you that ‘part of the family’ feeling. The same face greets you as you approach the service desk and the same guy will be turning wrenches on your truck. But, they won’t know the intricate details of your particular truck model as well as the stranger at the main dealer who works on them all the time.

It’s something to consider. We’re not just talking about bits of metal wearing out, those days have long gone. Now, it’s sensors and modules that need attention. You can’t just look at a part and see that it’s on its last legs, so you need an expert.

Which basically means that you need two different shops to properly take care of your truck – a smaller shop to take care of it in general and a main dealer shop to deal with the electronic wizardry.

That’s the conclusion I’ve arrived at. I thought I had found the best of both worlds when I used a small shop franchised to a main dealer, but that turned out to be a complete nightmare and I’m still dealing with some of the issues arising from it.

Instead of getting the best of both worlds, I ended up getting the worst of both and it definitely didn’t save me any money. Not only were they more expensive than a main dealer shop – despite a cheaper hourly rate – but I’ve ended up having to pay another shop to double-check everything they’ve done, with very disappointing results.

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Communicating strategically

The reality of building a brand

When business leaders talk about rebranding, they often think a makeover will fix whatever ails their operation. But charismatic and iconic brands are meticulously crafted from self-knowledge.

But let’s start with what a brand really is. A brand is whatever differentiates you from your competitors. It’s not just a logo, product or the color of your packaging—it’s a set of perceptions and images that represent a company. It’s the essence or gut feeling a person has about your product, service, or organization.

Motivator Jim Rohm put it very simply: successful communication (and that includes branding) is 20% what you know and 80% how you feel about what you know.

Amazing brands resonate with both customers and employees because they are clear in what they deliver. Brands that work do so because the entire organization—from the shop mechanic, to the dispatcher to the fleet drivers—know exactly who the organization is and how their function helps deliver that experience.

Branding is so much more than having a nice logo, in fact because they don’t bother to do their homework. Leaders mistakenly believe that a fresh coat of paint is all that is required. They too quickly jump into picking a color and typeface for their logo and then dream up a new tagline or slogan.

Branding/rebranding requires a great deal of hard work. There simply are no short cuts. Your brand is at the core of your organization. It’s the only way you are going to uncover meaningful insight that will lead to a great new brand. Branding/rebranding requires a great deal of hard work. There simply are no short cuts. The first step involves deep reflection. What is it you want the organization to be—what is the organization now?

Then you need to conduct extensive research—and that means lifting up every rug and opening every closet door and looking inside.

How do internal and external audiences currently view your brand? You need to ask your employees what they think the brand is. Ask them how they think the company’s customers view the brand.

Then go ask your stakeholders (customers, even regulators and competitors) what they think you are.

Then talk to the people who aren’t doing business with you and ask them what they think your brand is.

The only way you are going to obtain this information is from research conducted on your behalf via a third-party. Surveys and focus groups administered by a neutral party are critical.

Just asking your board, your staff, and your existing customers doesn’t cut it. These groups are inherently biased. Possibly because they don’t want to damage an existing relationship or they want to be kind—only a third-party will unearth the real truth about how your organization is perceived.

This is no time to take shortcuts. Your brand is at the core of your organization.

If you skip doing the in-depth research required, chances are you will miss uncovering meaningful insight that will lead to a great new brand.
Trailcon appoints a regional manager for Western Canada

Brian Jones to oversee sales, operations, administration for company’s western markets

BRAMPTON, ONTARIO
Trailcon Leasing Inc. has named Brian Jones as its regional manager for Western Canada, overseeing sales, operations, and administration for the Calgary, Edmonton and Surrey markets.

“My objectives within the new role will be to strengthen our relationships among the three branches in Alberta and B.C., and offer a more comprehensive service package to our western accounts,” said Jones. “With the new shop in Surrey, I’ll be able to review the successful growth attributes of both our Calgary and Edmonton locations, as we went through similar experiences of start-ups in the recent past.”

Jones joined Trailcon in 2015 as branch manager in Surrey, B.C., playing a role in Trailcon’s acquisition of the former Stewart Trailers last September.

“Since (Jones) joined Trailcon two years ago, he has worked tirelessly to develop and service our accounts in B.C.,” said Trailcon president Al Boughton. “He will now be able to build upon this success, and provide our customers in Alberta with service offerings that are the best in the industry. As Trailcon celebrates 25 years in business, (Jones) and his team are well positioned to propel us into the next 25.”

Dave Ambrock will continue his management duties at Trailcon’s Edmonton location, as will Nick Reid in Calgary, combining with Jones to grow the company’s business in Western Canada. TW

PMTC to address marijuana, ELDs, and sleep apnea at Calgary seminar

CALGARY, ALBERTA
The Private Motor Truck Council of Canada (PMTC) will be returning to Alberta this May to bring its regional seminar series again to Western Canada.

Topic will include the ongoing analysis of marijuana in the workplace, as well as sleep apnea and the impending electronic logging device (ELD) mandate.

Dr. Melissa Snider-Adler, chief medical review officer for DriverCheck, will address the ‘Canadian cannabis craze’ and its impact on the workplace safety.

“DriverCheck fields calls daily regarding concerns of cannabis use in the workplace,” Snider-Adler said. “Employers understand the need to respect human rights, but safety must not be compromised. Employers want to be educated about what they legally can and cannot do.”

Topics will include medical marijuana applications for usage, impairment factors, testing capabilities and company policy considerations.

Snider-Adler will also speak about sleep apnea to help attendees learn about workplace fatigue and its effect on drivers.

Finally, with the ELD mandate coming into effect in the US Dec. 18, Mike Millian, PMTC president, will discuss how Canadian fleets can ensure they are compliant with American regulations.

The PMTC has also been involved in consultations with Transport Canada on a Canadian ELD law, something Millian will also address during the seminar.

The seminar will take place May 17 from 8:30-11:30 a.m. with the location being provided upon registration. PMTC and DriverCheck members pay $50 for the session, while for non-members the cost is $125. E-mail Vanessa Cox at info@pmtc.ca to register. TW
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Western women have drive

By Derek Clouthier

CALGARY, ALBERTA

Trucking HR Canada and the Alberta Motor Transport Association (AMTA) have partnered to bring the popular Women with Drive event to the west.

The Western Women With Drive Leadership Conference will take place May 10 in Calgary and is aimed at shedding some light on and empowering female employees in the industry, which as the AMTA points out, despite making up 48% of workers in Canada, only comprises 3% of those in trucking.

“The goal with the Women with Drive initiative is to raise awareness of the need for more women in the trucking workforce, and to support employers in this regard,” said Angela Splinter, CEO of Trucking HR Canada. “The western event enables us to broaden the conversation and to reach more people.”

This will be the first year the conference will be held in Western Canada, and as Splinter pointed out, it’s not always convenient or financially possible for people to leave the office and travel across the country for a one-day event.

“It just made sense to bring the event west, and AMTA is the lead on this,” she said. “It was their suggestion and they approached us to partner on the event.”

Women With Drive has been held for three years in Toronto. Splinter said through two surveys conducted by Trucking HR Canada, the issues facing women in the industry appear to be uniform across the country, and perhaps the upcoming Western Women With Drive event will shed some light on whether there are any regional differences.

The AMTA has put together a list of speakers and panelists for the event, and they include Jacquie Daumont, commercial vehicle enforcement, Grant Mitchell, Westcan Bulk Transport, Cindy Clark, Western Star, Linda Young, Bison Transport, and Dan Finley, Pacific Western Transportation, for the ‘Road to Leadership’ panel, facilitated by Splinter.

The ‘Women in Industry’ panel will include Deborah Gee, Gibson Energy, Judy Lynn Archer, president of Women Building Futures, Chelsea Herr, Mullen Trucking, and Sue Timmermans, director of transportation for the Black Gold Regional school division, which will be facilitated by Splinter.

The ‘Women in Industry’ panel will include Deborah Gee, Gibson Energy, Judy Lynn Archer, president of Women Building Futures, Chelsea Herr, Mullen Trucking, and Sue Timmermans, director of transportation for the Black Gold Regional school division, which will be facilitated by Dan Duckering’s Transport.

Western Women With Drive will take place at Delta Calgary Airport from 8 a.m. to 3:30 p.m. May 10. Visit www.amta.ca for more information and to register for the conference.
Rosenau Transport shows its heart
Trucking company employees support fundraiser for western Canadian heart institute

By Derek Clouthier

EDMONTON, ALBERTA

It doesn’t take a miracle for something special to happen, just a handful of people who are willing to show you their heart.

And that’s what employees at Rosenau Transport did recently when they volunteered their time and opened their pockets to support the Mazankowski Alberta Heart Institute (Maz), one of the leading heart facilities in Western Canada.

Tamara Armstrong, donor relations officer for the University Hospital Foundation (a charity for the University of Alberta hospital, Kaye Edmonton Clinic and Mazankowski Alberta Heart Institute), said Rosenau Transport has been a sponsor of 630 CHED Heart Pledge Day since 2011, which is a campaign to raise money for the institute.

“In addition to their financial support, volunteers from Rosenau Transport also donate their time and enthusiasm by manning the phone bank at the event,” Armstrong said.

This year, Rosenau Transport also committed $50,000 to match donations made during the month of February, which is also known as Heart Month.

The Maz Institute opened its doors to patients in 2009, with 25 cents from every dollar required to build the facility coming from donors.

The institute provides life-saving care to more cardiac patients, and across a larger geographic area, than any other heart facility in Canada.

Armstrong said 630 CHED Heart Pledge Day is a partner-ship between radio station 630 CHED and the University Hospital Foundation, and since 2004, the 12-hour fundraising effort has raised more than $1.6 million, both to help the Maz Institute and to support the purchase of advanced equipment and technology. TW

Carl and Grace Rosenau, walking with their grandchildren, have been supporters of the Mazankowski Alberta Heart Institute fundraising campaign since 2011.

THIS MONTH’S CROSSWORD PUZZLE

Across

1  “Front doors” in other words (6,7)
8  Heavy duty ’70s Kenworth
9  November 11th honouree
10 Snowbelt windshield tools
11 Drum brake footwear
13 Clean the chrome
14 Pacific Car & Foundry Company, today
15 Semitrailer brand, ___ King
17 Cargo containment leverage tool (5,3)
19 '90s Peterbilt combo sleeper/cab system
22 Engine displacement, slangily
23 Truck showroom agreements
24 Seasonal snowbelt vehicles (4,9)

Down

1  Engine displacement, slangily
2  Shifter selection
3  Highway-spanning structure
4  Shifting devices
5  Transmission type, briefly
6  Utah’s “Greatest Snow on ___” plates
7  Castrol synthetic transmission lube
8  Aerodynamic Freightliner
12 Multi-vehicle collisions
13 Taxi cost (3,4)
15 Adopt-a-Highway target
16 Really boring hand tool
18 Flowers on Alberta plates
20 Truck auction offers

Answers on page 45

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20 Truck auction offers

Answers on page 45
Spring and summer maintenance simple, but necessary

Maintenance tips for transitioning from winter to spring and summer driving

By Derek Clouthier

It may seem like the transition from winter driving into spring and summer is a welcome one – which in many ways it is – but that doesn’t mean key maintenance issues can be ignored.

On the contrary, preparing your truck and its components for operation during the warmer time of year is equally important as it is entering winter, but as the service team at Cervus Equipment Peterbilt in Saskatoon, Sask. point out, most people view spring and summer as safer for equipment. “However, this does not mean drivers can get away with skipping seasonal maintenance,” said Debbie Werezak, marketing advisor for Cervus Equipment, Peterbilt Saskatchewan.

Cervus Equipment’s service team said cracks and damage to the body or suspension components of a truck are common during the winter months, which can bring about quite a few issues and result in riskier driving if not properly addressed.

Some of the truck components highlighted by Cervus Equipment that should be serviced prior to the transition from winter to spring and summer driving include: the air conditioning system to ensure driver comfort; air dryers to eliminate moisture in the air system, which can build up inside air brake and anti-lock brake components creating corrosion; radiators, which require fins to be blown or washed out; and the inspection of fan hubs to make sure they will operate properly in the summer to transfer heat through the radiator and A/C.

Brian Lawrence of JJK Enterprises, said one component that is often forgotten is the battery-powered, no-idle air-conditioning system, which he said, like traditional A/C systems, if down, increases operating costs.

In the case of an original equipment A/C system, Lawrence said a truck driver will not drive a truck with a broken factory system, which means they must be assigned to another truck while it is repaired. But with no-idle systems, it’s a different story because the truck can still run and complete its trip.

“The problem is that the no-idle A/C system was purchased to reduce overnight or stopover idling,” said Lawrence. “So, the driver or fleet has two choices, one is to idle the truck during the stopover, using fuel and increasing engine-related wear, or to put the driver in a motel.”

Lawrence said neither option is desirable, as costs increase with both.

Like factory-installed A/C systems, battery powered, no-idle systems require both preventive and seasonal maintenance to ensure performance, longevity, and to reduce service costs.

But he claims no-idle systems, like the Fresco 9000MaXX, demand much less maintenance than traditional A/C systems.

On the preventive maintenance side, it is all about tying the no-idle A/C system’s preventive maintenance to the truck’s maintenance schedule,” said Lawrence. “The addition of the no-idle A/C system’s maintenance to the truck’s regular maintenance will not really impact the allotted time to perform the scheduled maintenance.”

Three issues must be addressed with no-idle A/C system preventive maintenance: start the system and allow it to operate for a minimum of 20 minutes; inspect the auxiliary batteries, battery wire connections and terminals and the system’s power wires; and complete a visual inspection of the system’s components.

Seasonal maintenance should occur in early spring, prior to the system being heavily used during the summer months.

There are four items that should be focused on in early spring: the first being the same as preventive maintenance, inspecting the auxiliary batteries, battery wire, connections, and terminals; next, use a water hose to wash out dust build-up in the condenser core, usually located in the rear wall of the sleeper; then, run the system for a minimum of 20 minutes; and finally, complete a visual inspection of the system and its components.

If the no-idle A/C system does not operate properly, Lawrence said a qualified technician should service the unit.

“The most common problem we face in ensuring the operation of no-idle A/C systems is related to the auxiliary battery pack,” Lawrence explained. “Too often it happens, once the no-idle A/C system is installed and the batteries are closed away in the battery box, the batteries are forgotten about. It is kind of like, out of sight out of mind. This is why preventive and seasonal maintenance is so important.”

Bert Downton, regional used truck/trailer sales manager for Custom Truck Sales in Regina, Sask. agreed that seasonal maintenance of a truck going into spring and summer is vital.

Downton said something as simple as antifreeze strength can cause issues.

“Some operators have a tendency to increase the strength of antifreeze over the winter period, especially in -40 C degree weather,” he said. “As we come into warmer weather, the cooling efficiency is lowered and could possibly cause overheat.”

Downton also said to check for debris in the radiator, air-to-air and A/C components, inspect drive belts, fan hubs, the cab filter, engine hoses for chaffing, rubbing, or bulging, tire pressure, and replace fuel filters, as winter fuel can sometimes cause issues on the changeover to summer fuel.

As for the differences between new and used trucks, Downton said older models didn’t have after-treatment systems like the newer ones do today.

“I always suggest that if the truck has two drivers or high mileage, do a simple aftertreatment visual check and replace the (diesel exhaust fluid) DEF filter, as this filter may need replacing twice a year,” Downton said.

Oil change intervals have also doubled, even tripled, according to Downton, with today’s new synthetic products.

“I suggest a periodic engine oil sample to check soot content and other imperfections, as oil change intervals may have to be done sooner,” Downton recommended.

Adding the engine breather filter should also be checked if one is installed, as well as the air filter, battery terminals and voltage, as battery malfunctions can cause the check engine lamp to come on prematurely.

The service department at Cervus Equipment finds the most commonly overlooked maintenance issue coming out of winter driving is the inspection of air filters, which can suffer dirt build-up.

Simple items like washer fluid and wiper blades must also be looked at, as do windshields.

“Replacing truck windshields will reduce glare from any chips and the thousands of tiny stones on the outside of the windshield from winter road sand picked up during winter,” the company said. “This is not only bad for eyes, but also a potential safety hazard.”

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Business Listing $100
Putting technology to the test

By Derek Cloutier

OTTAWA, ONTARIO

The success of Canada’s SmartWay Transport Partnership is not exclusive to the transportation companies taking part to reduce their emissions and help the environment. It’s also important that those companies are provided the proper tools to facilitate that success, which is where the National Research Council of Canada steps in.

Brian McEuliffe, senior research officer and group leader of the National Research Council’s (NRC) aerospace program in its engineering division, has been working primarily on the resources and knowledge of two major industry sectors in Canada – aerospace and automotive and surface transportation – which plays a significant role in the SmartWay program.

“We at NRC are here to help the Canadian transportation industry reduce their costs and environmental footprint,” said McEuliffe, “whether it be to help OEMs that are looking to test and optimize their vehicle systems, help technology developers design their products and test them to meet regulations and certification requirements, or help owners and operators find the technologies that will work best for their particular operations.”

The NRC provides that help in two ways: informational and in the technology-verification process.

SmartWay – a program designed to help businesses reduce fuel costs while transporting goods in the cleanest, most efficient way possible – has benefited from more than 40 years of experience the NRC has in truck aerodynamics, which has helped a number of the council’s partners to take their ideas to market. When it comes to its informational role, the NRC provides updates on its most recent truck aerodynamics research through a webinar series, providing three to date, with an additional one planned for later this year.

The technology verification process is administered by the US Environmental Protection Agency (EPA), and the NRC uses its nine-meter wind tunnel to help aerodynamic device manufacturers acquire data based on the EPA’s standardized test procedures so they can attain SmartWay-verified status.

“We performed our first SmartWay-verification test in December 2016 and we’re in discussions with other manufacturers to perform similar testing in the near future,” said McEuliffe.

McEuliffe said the NRC’s contribution to help transportation companies reduce their carbon footprint has primarily been through its support of fuel efficiency and climate change mitigation programs of other federal government departments, such as its partnership with Natural Resources Canada, the Canadian Trucking Alliance, and the US Department of Energy.

“That test program, conducted on a full-scale tractor-trailer in the NRC nine-meter wind tunnel, demonstrated the potential for fuel savings in excess of 3,000 liters per year for some technologies,” McEuliffe said. “Concepts like side skirts, boat tails, side extenders, and gap reduction were predicted to provide a reliable return on investment given rising fuel prices.”

Another NRC collaboration was with Transport Canada in 2012, on its ecoTechnology for Vehicles program, investigating the potential of current and emerging aerodynamic technologies for tractor-trailer combinations, focusing on trailer technologies.

“The previous work done at full-scale was limiting because we couldn’t use a full length 53-ft. trailer in the wind tunnel,” McEuliffe explained, “so we built a 30% scale tractor-trailer model for the wind tunnel with spinning wheels and used it with our rolling-road simulator (essentially a large treadmill on the wind tunnel floor) to properly replicate the motion of the wind and the ground relative to the vehicle.”

McEuliffe said they also built a system to simulate wind gusts to better represent what a vehicle would experience on the road.

“From all of this work, we showed the potential fuel savings of 8,000 liters per truck per year were possible with a combination of technologies already on the market,” said McEuliffe, pointing to side skirts, boat tails, gap fillers and gap reduction as examples.

In another partnership with Transport Canada, the NRC has also worked to support the development of greenhouse gas regulations for heavy vehicles by Climate Change Canada and the EPA.

“We’ve helped considerably with the development of aerodynamic test methods on the road and in the wind tunnel to ensure that vehicles are being designed in the most efficient manner possible to meet the fuel savings and emissions reduction targets now and into the future,” McEuliffe said.

This effort indirectly helps transportation companies, according to McEuliffe, who said it provides fuel efficient vehicles right off the assembly line.

“Trailer regulations set to come into effect in the US for model year 2018,” said McEuliffe, adding that a similar regulation is expected in Canada around the same time, “will mean transportation companies will buy trailers already outfitted with certified fuel saving technologies, including aerodynamic devices.”

Since 2012, the NRC has taken what McEuliffe called a phased approach to the problem of developing fuel reduction technologies, moving from a focus on advancing measurement technologies to developing enhanced wind tunnel, road test and simulation technologies.

“These new measurement technologies have allowed us to understand what areas of the truck have the most potential for fuel efficiency improvements from aerodynamic technologies, such as the underbody and the aft end,” said McEuliffe. “To date, we’ve seen that trailer side skirts have the greatest potential for fuel savings, compared to other under-the-trailer technologies by preventing air from flowing into the underbody and impinging on the trailer bogie.”

Boat tails came in a close second by guiding air around the back edges of the trailer, creating a smaller low-pressure air wake.

“One major finding of our work is that side skirts and boat tails, when combined, shows a greater drag reduction that the sum of their individual performance measurements, indicating that the changes these devices make to the wind patterns around the vehicle interact in a manner that creates a mutual benefit to the truck as a whole,” said McEuliffe.

McEuliffe acknowledged it that was somewhat of a surprise to see the beneficial interactions between side-skirts and boat-tails.

“I had to make sure we didn’t make a mistake in our measurements,” McEuliffe confessed, “so I scoured the literature and have found other research that has highlighted similar findings, and also performed follow-up tests to confirm the findings, so I’m confident it is a real phenomenon.”

Looking at the effect of removing the landing gear from a trailer and smoothing the underbody in an effort to eliminate exposure of the wind to the ribs and beams, results were not what the NRC expected, as the vehicle’s drag increased.

“Removing the landing gear or improving aerodynamic resistance in this area allowed more high speed air to become entrained in the underbody that subsequently impinged on the trailer bogie creating a higher drag force,” explained McEuliffe. “One of the challenges of aerodynamics is that there is a change in one location can inadvertently and adversely affect another location.”

The NRC is also working on new ways to help its partners reduce their fuel consumption, SmartWay said the work done by NRC provides quantifiable data that demonstrate the type of savings from various technologies.

The NRC has started investigating the fuel savings associated with truck platooning, which has also brought about its share of surprises.

“From the three-truck platoon project, what was most surprising was that the trailing vehicle saved the most fuel,” said McEuliffe. “The middle vehicle was anticipated to save most fuel because it was expected to experience the shielding of the wind from the lead truck and the pushing effect from the high air pressure region in front of the trailing truck.”

The NRC worked with numerous partners on a three-truck platooning system, and measurements indicated that even with vehicle separation distances of 143 feet, average fuel savings for each vehicle in the platoon was 5%.

Aside from enhancing information in its webinar series, at present, the NRC is not working directly with the SmartWay program.
Mark Dalton: Owner-Operator

By Edo van Belkom

THE STORY SO FAR
Mark agrees to take on a student driver as a favor to his Aunt Mary...

A
fter delivering his load in Toronto, Mark headed for Scarborough in the east end of the city where his Aunt Mary had her home. Parking Mother Load on a residential street wasn’t allowed, so he parked his truck at a nearby shopping plaza a few minutes’ walk from her home. By the time he arrived, his Aunt Mary and her sister – the mother of the young man he was going to be helping – were both waiting for him at the front door.

“So nice to see you, Mark,” his aunt said. “This is my sister Darla.”

Mark gave his aunt a hug and shook the other woman’s hand. “I’ve heard so much about you,” she said. “All of it good.”

Mark liked her already. He followed the women into the house and was fully expecting to see the young man sitting in the living room waiting, but there was no one there. “Where is he?” Mark asked.

“He should have been here by now,” Aunt Mary said. “We’ve called his cellphone a bunch of times but it goes directly to voicemail.”

Not a good sign, Mark thought. But he wasn’t about to dampen his mood. “That’s alright,” he said. “I’ve got time for a visit if you don’t mind some company.”

The faces of both women lit up and the somber mood changed in an instant. “I’ll put some coffee on,” his aunt said as she left the living room headed for the kitchen.

“So, you’ve been a truck driver for how many years?” Darla asked.

Mark had to think about it. “Close to 20 years now,” he said, thinking it has really been that long?

“I can only begin to imagine the places you’ve been to and the things you’ve seen.” There was a hint of envy in her voice, and perhaps a bit of envy for all of his travels.

“I guess so,” Mark said. “I never really thought of truck driving in that way. Usually I’m just looking at roadway, but yeah, I have been a lot of places.”

In minutes Aunt Mary returned with coffee and cookies and the conversation began to flow.

“Never mind the places he’s been to,” said Aunt Mary. “Tell her about the time you helped the police uncover an international smuggling ring.”

“Which one?” Mark said. He realized his response made it sound like he had a big head, but he didn’t really – it’s just that there were two rings he helped break up.

“Or the time there was a hitman out to kill you because you were going to testify against a mob boss.”

Mark smiled and let out a nervous laugh.

“I didn’t know truck driving was such a dangerous job,” Darla said. “Maybe this isn’t the right thing for my son.”

“Aunt Mary’s just being dramatic,” Mark said. “Most of the time the most interesting thing that happens is I make it to my destination on time without any problems.”

Darla smiled, only slightly reassured. Just then, the front door opened and a young man carrying a duffle bag over his shoulder stepped inside. Great, Mark thought. He was probably in his early to mid-20s with a slim build and the outlines of several elaborate tattoos on both arms between the wrist and elbow. He was unshaven and his hair was long and dishevelled, but that wasn’t the worst of it. No, the thing that struck Mark the most was the black T-shirt he was wearing that read: “I brake for boobs.”

“Hello,” he said.

Mark gave a little wave, prompting Aunt Mary to jump out of her chair and make introductions.

“Mark, this is my nephew Kevin. Kevin, this is Mark Dalton, the man who is going to teach you to drive trucks.”

“Dude,” Kevin said.

“Nice shirt,” Mark said.

“You like it?” Kevin said, nodding.

“No, I don’t.”

“Well. Kevin continued, “I’m going to be driving a truck, eight. I thought I might as well look the part.”

“You don’t look like a trucker in that,” Mark said. “Not at all. Don’t you have something with a collar?”

“No.”

“Then you can wear one of my shirts for now,” A shrug. “Okay.”

“And about the hair?”

“What about it?”

Mark hesitated. Long hair wasn’t a problem... if it was clean and well kept. Truck driving was a profession, after all. “When was the last time you combed it?”

“Yesterday, maybe. I dunno.”

Mark was about to say something else, but his aunt broke in and said, “Kevin, would you like some coffee?”

“Sure.”

Mark decided to ease up on the young man a bit and give him the benefit of the doubt. After all, he probably had no idea what he was getting into and there was no use in going too hard on him all at once. Kevin put down his duffle bag and entered the living room, taking a chair on the opposite side of the room from Mark. As Aunt Mary poured a fresh cup of coffee, Darla leaned toward Mark and put a hand on his knee.

“No, it’s hard on him as you see fit,” she said. Then, she turned to look at her son while she continued to speak to Mark. “Kevin knows this is his very last chance and if this doesn’t work out he knows he’ll be on his own.” Period.

The young man’s head dropped and his eyes looked to the carpet.

“Isn’t that right, Kevin?”

“Yes, mom.”

Wow, thought Mark. It looked like this really was Kevin’s last chance. Still, it put Mark in a difficult spot, holding the young man’s future in the palm of his hand.

“You know,” he said. “I’m not sure if this is the right thing to do. I’ve trained new drivers before, but they were usually motivated to get into truck driving, They all wanted to be truck drivers. You sound as if you have no choice in the matter.”

“Oh, I have a choice in the matter,” Kevin said. “I either learn to drive a truck with you, or I go to jail and wait for my trial in custody.”

It was a choice of sorts, but not exactly what Mark had meant. He was about to say something when Aunt Mary came out of the kitchen with a big plastic container in her hands.

“Here you go,” she said.

“What’s this?” Mark asked.

“My special chocolate chip cookies for both of you to enjoy on the road.”

Mark sighed. Kevin wasn’t the only one who had no real choice in the matter.

Mark Dalton returns next month in Part 3 of The Mark Dalton Project.
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The Adventures of NEWLAND TRANSPORT

By Edo Van Belkom

Vic's latest load is a shipment destined for a government depot in Syracuse, New York. He's happy for a nice load that's not too far from home, but he's unsure about accepting it.

"Why not?" His dispatcher asks. "You'll be back in a day and a half!"

So, Vic explains that things aren't normal at the border these days and he thinks it's a bad idea for someone like him to take loads into the US right now.

"But we ship to the US all the time. You've been across the border dozens – maybe even hundreds of times before."

When Vic finally reaches the border, he is interviewed by a young customs officer who seems very enthusiastic about his role and expanded powers under the government's new administration.

Vic hesitates, but his home country was not part of the ban. "Ghana."

"That's in Africa, right?"

"Yes."

"Have you ever been to Somalia?"

"Yes."

"Sudan?"

"Yes."

"Why?"

"I was a truck driver there as well."

The young officer takes a long look at all the flags inside Vic's cab and says, "Get out of the truck!"

"Why are you bringing gun barrels into the United States?"

"Is that what is in my truck?"

"Yes it is. Now, why are you trying to bring these items into our country?"

Vic shrugs, feeling the answer is obvious. "Probably because some American bought them from a Canadian company and that company needed them to be delivered to the customer."

"Very funny," the officer says. "Too bad there's nothing funny about terrorism."

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By Edo Van Belkom
Daimler names five new executives to its aftermarket and operations organization

PORTLAND, OREGON

Daimler Trucks North America (DTNA) has made five appointments to its aftermarket and operations teams.

Effective June 1, Rich Simons will take on the role of general manager of aftermarket parts sales; general manager of central service will be Paul Romanaggi; Carsten Kirchholtes assumes the role of general manager of supplier management and launch chain management; general manager of procurement will be the responsibility of Christoph Mertens; and Sungsoo Lee will be general manager of operations planning and quality management.

Simons will take over for Jeff Wallis, who will be retiring after 35 years with DTNA and Detroit Diesel.

“(Wallis’) leadership, the aftermarket parts sales area evolved in significant ways, delivering profitable aftermarket sales performance that greatly exceeded our business goals,” said Friedrich Baumann, senior vice-president of operations planning and quality management.

“Through (Wallis’s) leadership, the aftermarket parts sales area evolved in significant ways, delivering profitable aftermarket sales performance that greatly exceeded our business goals,” said Friedrich Baumann, senior vice-president of operations planning and quality management.

Kirchholtes succeeds Romanaggi in his new role, driving targets and continuous improvement in all aspects of supplier management and launch change management.

“(Kirchholtes) is a seasoned executive who has proven himself in the oversight of the complex area of sourcing and procurement,” said Roger Nielsen, chief operating officer, Daimler Trucks North America. “His solid knowledge base of the commercial vehicle supply network will facilitate his success in his new role.”

Kirchholtes will be succeeded by Mertens, who will be taking on his new role in Stuttgart, Germany.

Lee moves from his current role as plant manager of Saltillo Truck Manufacturing, TW

Doepker adds new line to its selection of semi-trailers

ANNAHEIM, SASKATCHEWAN

Doepker Industries has added the Edmonton Trailer Manufacturing line to its portfolio, which include sliding tilt decks, low beds, crane dollies, jeeps, and boosters.

Dirk Woestenenk, previous general manager of Edmonton Trailer Manufacturing, has joined Doepker as the companies heavy haul division manager.

“This is a great fit within the strategic growth plan of Doepker,” said Evan Doepker, president and CEO of the company. “We have been looking for ways to grow our capabilities and this addition enables us to supply a proven design to both new and existing customers. Dirk brings many years of experience in the industry. Having him join the Doepker team adds to our bench strength and will ensure that the integration process is successful.”

Doepker Industries is a manufacturer of semi-trailers in Canada for the agriculture, commercial, gravel, logging, heavy haul, and energy sectors and has a head office in Annahme, Sask. TW

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April 2017 • Truck West 45
By Derek Clouthier

AIRDRIE, ALBERTA

There’s more to running a successful trucking company than meets the eye. It’s not just about how many trucks you have in your fleet, how many drivers you employ or moving freight from one point to another. There are permits, regulations, conflicting laws from region to region, and sales goals that must be attained if the bills are to be paid. For Daryl and Sandra Medd, starting their own trucking company 20 years ago was a natural progression – or perhaps, came out of necessity.

“The reason we got into business for ourselves is because I am unemployable,” Daryl joked. “So, I just started out with one truck, independent, and never imagined that it would grow any more than that.” But it did grow. And it wasn’t because the Medds went out and bought more equipment or hired more employees. Daryl knew they wouldn’t be able to meet his financial goals unless they took a different approach.

“It really took off when we were able to get serious about the sales side of this business,” Daryl said. “We’ve always been a good trucking company, we haven’t always been good at sales.” Despite their sales efforts. 2016 was a rough year for Airdrie, Alberta-based Rangeland Truck and Crane, one that Daryl will not miss.

“I’m glad 2016 is behind us…it was a really tough year,” Daryl admitted. “In that year, we did everything we could to diversify, mostly geographically.” Rangeland primarily services the oil and gas industry, having started on the exploration side of the business, and evolving into doing more oilfield facility construction.

“Those facilities have just gotten bigger over the years,” said Daryl. “From hauling out a pop tank and a separator we went to hauling out oil batteries and now we can do the biggest gas plant there is…we can haul every component to the site to build a new gas plant.” To offset some of the losses in 2016, Rangeland began hauling cross-border just over a year ago, where a strong American dollar has helped in the face of falling Canadian rates.

“You put the exchange rate on it, and really our American competitors haven’t seen the price reductions that we have seen,” Daryl explained. “So we’re very competitive there and we realize there are better revenues for the same loads.” Rangeland stretches into the Southern US, to the Eastern Seaboard and Ontario and the Great Lakes region.

“We’re not limiting ourselves on anything, we’re having to learn a lot,” Daryl said. “Especially because we don’t do very many legal loads, so there’s a lot to learn about permitting and compliance in every state as we go.” Many trucking companies in Alberta that have not been able to diversify their operations have been met with hard times since the drop in oil and gas prices. But as Daryl points out, it’s easier said than done.

“It’s easy to say diversify, but when you’re faced with a fleet of equipment that serves a niche, when that niche is hurting, that’s not a time to divest that equipment and go buy different equipment,” he said. “So you have to find work that you can do with your existing wells drilled and rigs working, that means that the exploration drilling departments are working,” he said, “but it takes a long while to get permitting in place for new gas plants, to engineer them, to manufacture the modules and then the trucking starts. And that’s, realistically, a year or two, so it will probably be January of 2018 before we really are going to feel like we are back to normal.”

Luckily for Rangeland, they have learned a lot in the last couple of years, particularly when it comes to major corridors to Southern US ports.

“We have the confidence to tackle loads anywhere in North America now that we didn’t have a year ago,” Daryl said. “A year ago, we were really nervous about expanding beyond Western Canada… it was just a lack of experience.”

Learning the market helped with that confidence.

“When we have the job, we can figure out how to move it, and we learn as we go,” Daryl said. “We never fail, we always figure out a way, and we never say die.” Some regions put that poise to the test, like Ontario, a province Daryl said, from experience, is the most difficult to move the kind of freight Rangeland specializes in.

“We learned that we weren’t special, it wasn’t because we had Alberta plates,” he said. “We learned that the Ontario Ministry of Transport is equally unreasonable will all truckers.

“They made a very arbitrary decision that cost us tens of thousands of dollars, and when we asked what we should have done differently…they didn’t have an answer for us.” Alberta, on the other hand, sits atop Daryl’s list.

“Alberta is probably the best jurisdiction in the developed world for moving heavy and high loads,” said Daryl, adding that Alberta has designated corridors for high loads, clear-cut bridge capacities that are published, and a permitting system that is nearly instantaneous. “In other jurisdictions, we have waited for up to a month for an engineer to look at a fairly standard configuration.”

Electronic logging devices (ELDs) are another issue Daryl has not backed away from, and has embraced the new technology for a decade.

Scott McWade, who is currently the estimating manager for Rangeland but started as a driver, echoed Daryl’s sentiment on ELDs.

“It was just so much easier to be able to manage our own hours with these electronic logs, and it took some of the pressure off for sure,” said McWade. “You’re able to concentrate on the work because the satellite system was managing your time.”

Derek Clouthier can be reached by phone at (403) 969-1506 or by e-mail at derek@newcom.ca. You can also follow him on Twitter at @DerekClouthier.
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